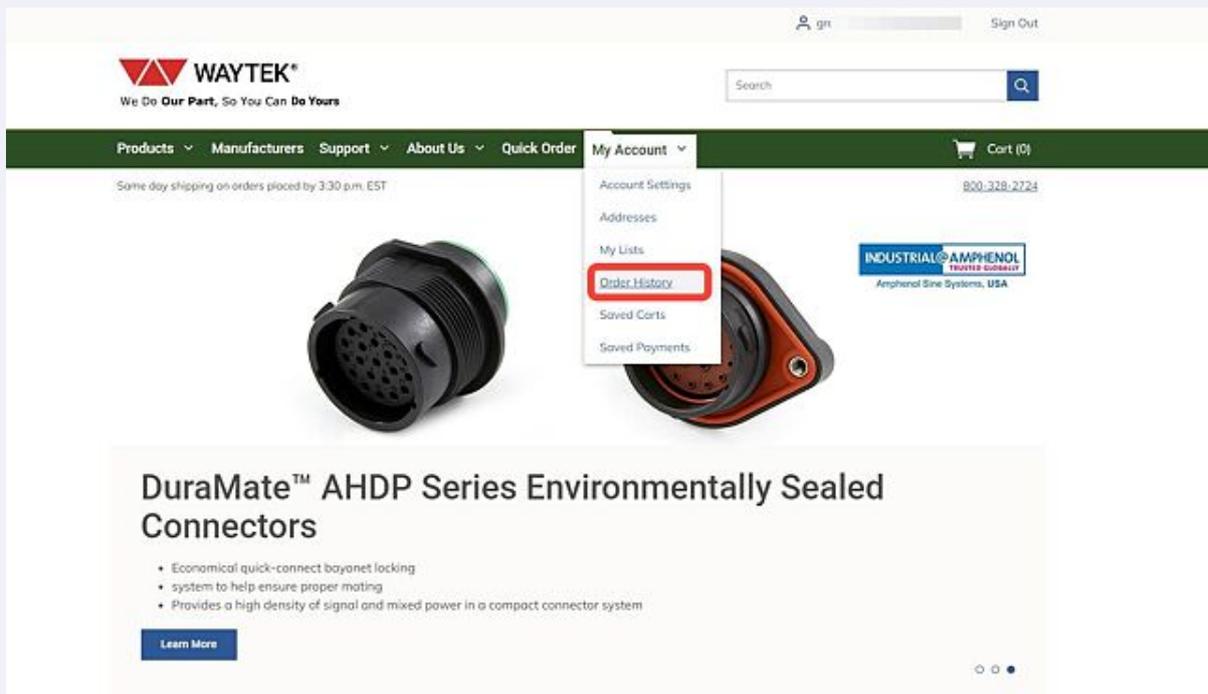


RMA Process

1 To begin the Return Process manually, go to My Account> Order History.



2

Select the order you wish to make a return request on by clicking on the order number. Please note that only orders with a "Shipped" status will be eligible to have a return request initiated. If you wish to change or cancel an order that has not yet been shipped, please contact Customer Support at: 1-800-328-2724.

Some day shipping on orders placed by 3:30 p.m. EST 800-328-2724

[Home](#) / [My Account](#) / [Order History](#)

Order History

25 orders 1 19

Order #	Date	Order Total	Status	Ship To	PO #	
WEB001263	3/8/2023	\$32.58	Received			Reorder
3212222	7/26/2022	\$257.75	Shipped		27500	Reorder
3210866	7/22/2022	\$25.63	Shipped		27500	Reorder
3207768	7/15/2022	\$286.64	Shipped		27500	Reorder
3199809	6/29/2022	\$637.17	Shipped		27500	Reorder
3199793	6/29/2022	\$0.00	C		27500	Reorder
3174195-002	5/6/2022	\$466.56	Shipped		27500	Reorder

3

Please review the order details and confirm the order has the correct item(s) you wish to return. Once you are certain this is the correct order, click on "Return Request".

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Some day shipping on orders placed by 3:30 p.m. EST 800-328-2724

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Order #6000230

[Email](#) [Print](#) **[Return Request](#)** [Reorder](#)

Order Information

Status	Order Date	Terms
Received	3/8/2023	2 % 10 DAYS NET 30 DAYS

Shipping Information

Shipping Address	Shipping Method	Service
	UPS	UPS COLLECT
		Estimated Ship Date
		Processing

Subtotal	\$27.58
Other Charges	\$5.00
Tax	\$0.00
Total	\$32.58

Billing Information

4

Please carefully read the Return Policy listed on the page. If you choose to, you can add return notes in the text box below the return policy.

Return Request (RMA)

[Cancel](#) [Send Return Request](#)

Order Information			Return Notes
Order #	Order Date	PO #	Return Policy
6000230	3/8/2023		All new, unused, undamaged product(s) may be returned to Waytek within 30 days from the invoice date for a refund or replacement. Special orders are non-returnable. Purchaser is responsible for shipping and insurance to return the product(s) to Waytek. Product(s) should be returned in the original packaging or appropriately packaged to protect the product(s) during transit.
Billing Information			Once we approve your request, we will respond with the Return Authorization number and further directions.
Billing Address			Add Return Notes
			<input type="text"/>

	Alligator Clip with Barrel	Price	Qty	QTY to Return
	Waytek #: 61 Mfr. #: 6145	\$0.4193 EA	20	<input type="text" value="0"/>
		Subtotal		Return Reason
		\$8.39		

5

Enter the quantity that you wish to return for the specific part in the QTY to Return field.

WAYTEK® My Account 0

Add Return Notes

	Alligator Clip with Barrel Waytek #: 61 Mfr. #: 6145	Price \$0.4193 EA Subtotal \$8.39	Qty 20	QTY to Return <input type="text" value="0"/>	Return Reason Select a Reason
	Dynamex 45442 Boltlocker, Medium Strength, 24 ML, Blue Waytek #: 29086 Mfr. #: 49442	Price \$19.1900 EA Subtotal \$19.19	Qty 1	QTY to Return <input type="text" value="0"/>	Return Reason Select a Reason

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6

You will need to select a reason for the return request. Choose from the drop down list provided under Return Reason.

Item	Price	Qty	QTY to Return	Return Reason *
 Alligator Clip with Barrel Waytek #: 61 Mfr. #: 6145	\$0.4193 EA Subtotal \$8.39	20	20	Select a Reason Wrong part ordered Ordered too many parts No longer needed Wrong part sent Waytek entered wrong part on my order
 Dynatex Dynatex 49442 Boltlocker, Medium Strength, 24 ML, Blue Waytek #: 29086 Mfr. #: 49442	\$19.1900 EA Subtotal \$19.19	1		Select a Reason

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Orders: Quick Order | Support: Contact Us | About Us: Blog

7

Repeat the steps above for all items you wish to request a return on.

Item	Price	Qty	QTY to Return	Return Reason *
 Alligator Clip with Barrel Waytek #: 61 Mfr. #: 6145	\$0.4193 EA Subtotal \$8.39	20	20	Ordered too many ...
 Dynatex Dynatex 49442 Boltlocker, Medium Strength, 24 ML, Blue Waytek #: 29086 Mfr. #: 49442	\$19.1900 EA Subtotal \$19.19	1	0	Select a Reason

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8

Once you have completed filling out the return request, click on Send Return Request.

[Home](#) / [My Account](#) / [Order History](#) / [Order Details](#) / Return Request (RMA)

Return Request (RMA)

Order Information			Return Notes
Order #	Order Date	PO #	Return Policy
6000230	3/8/2023		All new, unused, undamaged product(s) may be returned to Waytek within 30 days from the invoice date for a refund or replacement. Special orders are non-returnable. Purchaser is responsible for shipping and insurance to return the product(s) to Waytek. Product(s) should be returned in the original packaging or appropriately packaged to protect the product(s) during transit.
Billing Information			Once we approve your request, we will respond with the Return Authorization number and further directions.
Billing Address			Add Return Notes
<input type="text"/>			<input type="text"/>

	Alligator Clip with Barrel Waytek #: 61 Mfr. #: 6145	Price \$0.4193 EA	Qty 20	QTY to Return <input type="text" value="20"/>
		Subtotal \$8.39	Return Reason *	

9

You will be asked if you agree with the terms of service. If so, click Agree

Send Return Request [X]

By clicking 'Send Return Request' you are agreeing to Terms of Service.

Return Notes

Order Date	PO #	Return Policy
3/8/2023		All new, unused, undamaged product(s) may be returned to Waytek within 30 days from the invoice date for a refund or replacement. Special orders are non-returnable. Purchaser is responsible for shipping and insurance to return the product(s) to Waytek. Product(s) should be returned in the original packaging or appropriately packaged to protect the product(s) during transit.

Add Return Notes

10

After agreeing to the Terms of Service, a notification will show that your request has been successfully submitted. You will return to the Order Detail Page and can then logout or navigate to another area of the site.

The screenshot displays the Waytek website interface. At the top, the Waytek logo and tagline 'We Do Our Part, So You Can Do Yours' are visible. A search bar is present, and a red-bordered notification box in the top right corner contains the text 'Request submitted.' with a close button. Below the navigation bar, the page shows 'Order #6000230' with buttons for 'Email', 'Print', 'Return Request', and 'Reorder'. The order details are organized into sections: Order Information, Shipping Information, and Billing Information. A summary table on the right lists the Subtotal, Other Charges, Tax, and Total.

Order Information		
Status	Order Date	Terms
Received	3/8/2023	2 % 10 DAYS-NET 30 DAYS

Shipping Information	
Shipping Address	Shipping Method
	LPS
	Service
	LPS COLLECT
	Estimated Ship Date
	Processing

Billing Information	
Billing Address	Credit Card Address

Subtotal	\$27.58
Other Charges	\$5.00
Tax	\$0.00
Total	\$32.58